



Privacy Notice

Introduction

We are committed to ensuring that any personal data we hold about you and your child is protected in accordance with data protection laws and is used in line with your expectations.

This privacy notice explains what personal data we collect, why we collect it, how we use it and how we protect it.

Whenever we say 'parents' we mean parents and carers. 'Staff' includes anyone who is working on the premises whilst childcare is taking place. A child is defined as anyone under the age of 18 (or 25 in the case of those with additional needs). The setting's Data Protection Officer is Mark Tiley.

What personal data do we collect?

For the purposes of our waiting list we collect the minimum amount of data we need to operate the list in accordance with our Admissions Policy. This is limited to:

- Your child's name and date of birth; the parent/carer's name, home address, phone number and email address; and whether a sibling has previously attended the setting.

For the purposes of enrolment, we collect personal data about you and your child to meet our statutory obligations and to ensure we provide high quality childcare. We also collect information in order to verify your eligibility for free childcare as applicable.

Personal details that we collect about you include:

- Name, address, telephone number, email address, nationality, religion and home language. In order to check if you qualify for Early Years Pupil Premium (EYPP) we also ask for your date of birth, National Insurance number and (if applicable) a National Asylum Support Service number.
- Where necessary we may request bank details to enable us to process refunds

Personal details that we collect about your child include:

- your child's name, date of birth, address, health and medical needs, development needs, and any special educational needs.

Where applicable we will obtain child protection plans from social care and health care plans from health professionals.

We will also ask for information about who has parental responsibility for your child. This information will be collected from you directly on the registration form.

If you claim Extended Funding, in addition to the above we will also collect:

- Your national insurance number or unique taxpayer reference (UTR), if you're self-employed.

Why we collect this information and the legal basis for handling your data

We use personal data about you and your child in order to meet our statutory obligations, provide childcare services and fulfil the contractual arrangement you have entered into. This includes using your data to:

- contact you in case of an emergency
- to support your child's wellbeing and development
- to manage any special educational, health or medical needs of your child whilst at our setting
- to carry out regular assessment of your child's progress and to identify any areas of concern
- to maintain contact with you about your child's progress and respond to any questions you may have
- to process your claim for up to 30 hours free childcare (only where applicable)
- to keep you updated with information about our service

With your consent, we will also record your child's activities for their individual learning record on Tapestry. This may include photographs and videos. You will have the opportunity to withdraw your consent at any time, for images taken by confirming so in writing.

We have a legal obligation to process safeguarding related data about your child should we have concerns about their welfare. We also have a legal obligation to transfer all safeguard records to the next setting that your child will attend once they leave the Pre-School.

Who we share your data with

In order for us to deliver childcare services we will also share your data as required with the following categories of recipients:

- Ofsted – during an inspection or following a complaint about our service
- banking services to process payments (as applicable)
- the Local Authority (to claim your Universal / Extended funding)
- Tapestry – our online Journal application used to record your child activities and development.
- our insurance underwriter (if applicable)
- the school that your child will be attending
- SEN records to refer your child for additional support / therapies.

We will also share your data if:

- We are legally required to do so, for example, by law, by a court or the Charity Commission;
- to enforce or apply the terms and conditions of your contract with us;
- to protect your child and other children; for example by sharing information with social care or the police;
- it is necessary to protect our/or others rights, property or safety
- We transfer the management of the setting, in which case we may disclose your personal data to the prospective buyer so they may continue the service in the same way.
- We feel it is in your child's best interest in order for them to get support from other agencies i.e. if SEN needs are identified (after consultation with the child's parent/carer)

We will never share your data with any other organisation to use for their own purposes.

How do we protect your data?

We protect unauthorised access to your personal data and prevent it from being lost, accidentally destroyed, misused, or disclosed by:

- Limiting access to the data to those people who need it
- Locking cabinets and the setting's office when not in use
- Password protecting laptops and software
- Using cloud storage

How long do we retain your data?

For the purposes of our waiting list, we will keep this data until your child is too old to attend the Pre-School, or until you ask us to remove their name from the waiting list, whichever is sooner.

For children enrolled in our setting, we retain your child's personal data for up to 21 years after your child has left. Your child's learning and development records are maintained by us using Tapestry and you will have the opportunity to download them before your child leaves. Tapestry can restore your child's records for up to 90 days after we have instructed them to delete them.

In some instances (child protection, or other support service referrals) we are obliged to keep your data for longer if it is necessary to comply with legal requirements (see confidentiality and record keeping policy).

Automated decision-making

We do not make any decisions about your child based solely on automated decision-making.

Your rights with respect to your data

You have the right to:

- request access, amend or correct your/your child's personal data
- request that we delete or stop processing your/your child's personal data, for example where the data is no longer necessary for the purposes of processing; and
- request that we transfer your, and your child's personal data to another person

If you wish to exercise any of these rights at any time or if you have any questions, comments or concerns about this privacy notice, or how we handle your data please contact us. We have a duty to respond to your request within 30 days. If you continue to have concerns about the way your data is handled and remain dissatisfied after raising your concern with us, you have the right to complain to:

The Information Commissioner Office (ICO)
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

We will not be able to care for your child if we do not have sufficient and appropriate information about them.

Changes to this notice

We keep this notice under regular review. You will be notified of any changes where appropriate.

Policy written August 2022